

Zucco's Dog House Grooming Info

OWNER INFORMATION:

Name: _____

Address: _____

Cell Phone: _____ Secondary: _____

Email: _____

List of people authorized to pick up your dog(s): _____

DOG INFORMATION:

Name: _____ Female ___ Male ___

Age: _____ Breed: _____ Color: _____

Approximate weight: _____

Veterinarian: _____

Special Instructions: _____

Zucco's Dog House Grooming Consent Form

Health or Medial Problems

• Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. Please make sure to alert us of any current or past issues so that we may keep an eye out for them.

Accidents

• Although accidents are very rare, there is a risk when dealing with animals. Grooming equipment is sharp, and although we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quicking of nails, etc. In most cases this can happen when an animal is wiggling or moving around. Your pet's safety and comfort is our number one priority. In the event that an accident does occur, you will be notified of the accident. If Zucco's Dog House feels it is serious, and the owner is not on-site, Zucco's Dog House will seek immediate veterinary care for your pet with the closest vet clinic.

Veterinarian Authorization-Medical Emergencies

• In the case of any medical emergency this form gives Zucco's Dog House permission to seek medical treatment from the nearest vet clinic.

Vaccinations

• All pets are strongly recommended to be current on all vaccinations and are required to be up to date on their Rabies vaccination in order to receive any grooming services. Thank you for your understanding.

• Bordatella Vaccination: Kennel cough (similar to a human cold) is a respiratory condition caused by a variety of viruses and bacteria often spread by direct contact by dogs. At Zucco's, we HIGHLY recommend (but do not require) that your dog be immunized & kept up to date with their Bordetella (Kennel Cough) vaccine for grooming services. Keeping your dog current with their immunization will help to prevent the spread of kennel cough and/or diminish the severity of infection in your pet. With the recommendation that all dogs visiting us be vaccinated against kennel cough, if a pet should become infected, all treatment and costs associated shall be the pet owner's responsibility.

Fleas and Ticks

• We strive to maintain a flea free salon at Zucco's Dog House. If at any time during the grooming process your dog is found to have fleas, they will be given a flea bath at your expense of \$10-25 (dependent on coat type/dog size).

Special Handling

• In the case that your dog shows aggression towards your groomer, you are providing permission for an Elizabethan collar or muzzle to be used to complete the groom safely for your dog and their groomer. If your dog still acts in a way that is deemed overly dangerous, Zucco's Dog House has the right to stop the grooming service.

We are all about creating a comforting environment for your dog's day at the spa!

Older dogs that have ailing bodies may need extra breaks in between their groom or may need extra assistance in standing for necessary elements of their groom. We are more than happy to accommodate your older pooch!

Dogs that require muzzling or extra staff to help manage them will be charged at a higher than standard grooming rate. This is because dogs showing aggression/acute nervousness, or who have mobility issues take much longer to groom.

Matted Coats

• Animals with severely matted coats require extra attention. Mats in an animal's coat grow tight, and can ultimately damage and tear the animal's skin, which provides a breeding ground for parasite infestations. Zucco's Dog House will not cause serious or undue stress to your pet by excessive dematting. Mats can be very difficult to remove, and may require the pet to be shaved. Removing a heavily matted coat can cause nicks, cuts or abrasions due to skin growths trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, producing skin irritations that existed

prior to the grooming process.

- After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. In some cases, pets may also exhibit brief behavioral changes. Prevention is the best defense by scheduling regular grooming appointments, every 4-8 weeks. If your pet needs to be shaved to remove matting, by signing this form below, you acknowledge that you agree to this procedure and any risk. There will be an additional charge for this process: it is time consuming, and causes extra wear and tear on grooming equipment.

No Call-No Shows (NCNS)

- We call every appointment the day before with an appointment reminder (please confirm that we have the correct number on file) as well as send out an email reminder. If you are going to miss your appointment for any reason, please contact us ASAP. We require a 48 hour notice for cancellation/rescheduling booked appointment. Failure to do so will require a non-refundable deposit of 25% of the total groom for the next booked appointment. If you are late for your appointment you may be asked to reschedule.

Satisfaction Guarantee

- Your satisfaction is very important to us. If you are unhappy for any reason with your groom, just contact us within 48 hours and we will schedule a time for you to come back for an adjustment at the next available time for no cost.

Photographs

- This release form authorizes Zucco's Dog House to take photos of your pet for client file and for company website and Facebook page.

I have reviewed this service contract for accuracy and understand the contents of this contract. I affirm that I am the rightful legal owner of the dog(s) for which services are being rendered. I authorize this contract to be valid approval for future grooming services, permitting Zucco's Dog House to accept telephone reservations for service without additional signed contracts or written authorization. I understand that pricing is subject to change. This agreement is valid for all pets that I currently own or will own in the future. I have read, and agreed to the above.

Pets Name: _____

Signature: _____ Date: _____